



**State of Illinois**  
**Illinois Commerce Commission**  
**Customer Credits for Telecommunications Carriers**  
**Code Part 732.30**  
**Quarterly Filing**

**AT&T Communications of Illinois, Inc.**  
**for quarter ending March 31, 2007**

<b>Out of Service More Than 24 Hours</b>	<b>January</b>	<b>March</b>	<b>March</b>	<b>Totals</b>
A. Total dollar amount of all customer credits paid	\$5,575.03	\$3,673.11	\$7,193.78	\$16,441.92
B. Number of credits issued for repairs - 24 - 48 hours	266	219	316	801
C. Number of credits issued for repairs - 48 - 72 hours	115	58	105	278
D. Number of credits issued for repairs - 72 - 96 hours	72	29	71	172
E. Number of credits issued for repairs - 96 - 120 hours	42	9	52	103
F. Number of credits issued for repairs > 120 hours	45	11	62	118
G. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	0	0	0	0
H. Number of customers receiving alternate phone service rather than receiving a credit	0	0	0	0

<b>Failure to Install Basic Local Exchange Service</b>	<b>January</b>	<b>March</b>	<b>March</b>	<b>Totals</b>
A. Total dollar amount of all customer credits paid	\$0.00	\$0.00	\$0.00	\$0.00
B. Number of installations after 5 business days	0	0	0	0
C. Number of installations after 10 business days	0	0	0	0
D. Number of installations after 11 business days	0	0	0	0
E. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	0	0	0	0
F. Number of customers receiving alternate phone service rather than receiving a credit	0	0	0	0

<b>Missed Appointments</b>	<b>January</b>	<b>March</b>	<b>March</b>	<b>Totals</b>
A. Total dollar amount of all customer credits paid	\$0.00	\$0.00	\$0.00	\$0.00
B. Number of customers receiving credits	0	0	0	0
C. Number of exemptions claimed for each of the categories identified in Section 732.30(e)	0	0	0	0

**Comments**

Part730C&D represents Nat Lg bus.;Nat Sm bus. results=Jan 11&129; Feb14&107; Mar 14&86 & IL Res=Jan 136&128;Feb 161&73;Mar 99&118;F primarily UNE-P lines w/results due to weather;I results not avail. for bus svcs;J results not avail. for res svcs